Project Title HSLIC Clinical Librarian Service Renewal Pilot at UNMH: A Scalable Model for Regional Implementation

Applicant's name Evelyn Wang

Applicant's job title Clinical and Education Librarian

Project Abstract

This pilot project renews the HSLIC Clinical Librarian Service at UNMH, providing flexible reference consultations, proactive outreach, and research support for residents, nurse residents, fellows, faculty, nurse practitioners, and clinical research teams across all UNMH departments. Through mobile consultation points, themed workshops, and systematic partnership building, the project will enhance awareness and use of HSLIC research resources, establish sustainable communication channels with clinical departments, and develop a replicable service model for other SCAMeL institutions. Data collection and evaluation will inform future service expansion and provide evidence-based insights for regional academic medical libraries seeking to strengthen clinical-research partnerships. This pilot represents a new effort to restart a previously robust but now dormant clinical librarian program and to modernize it in a way that other SCAMeL member libraries facing similar post-COVID staffing and service challenges can readily adapt.

Project Description

This renewal pilot will re-establish the HSLIC Clinical Librarian Service at the University of New Mexico Hospital (UNMH) as a new effort to rebuild and modernize clinical librarian support in a post-COVID context. The target population includes residents, nurse residents, fellows, faculty, nurse practitioners, and clinical and academic research teams across UNMH departments. This renewal pilot aims to strengthen and rebuild connections between these groups and HSLIC resources and services by implementing combined service-focused, resource-focused, and partnership-focused engagement strategies. Service-focused strategies will include regular fixed and mobile reference consultations, literature searching support, and research guidance tailored to clinical and scholarly projects. Resource-focused strategies will include concise print and electronic promotional materials, targeted workshops, and themed promotion activities that integrate outreach for key HSLIC resources and services. Partnership-focused strategies will include developing partnerships with Program Directors and identifying Champions in clinical departments to build a core contact network that supports sustained communication and ongoing engagement around clinical librarian services. Through these strategies, the project will collect data on use and engagement and test a practical service model that other SCAMeL libraries can adopt to (re)build clinical librarian services in similar settings.

Project Objectives

1. Strengthen the target population's access to and effective use of HSLIC clinical librarian services and research resources to support clinical care, education, and scholarly work.
2. Establish sustainable communication channels and a collaborative partnership network between HSLIC and UNMH clinical departments.
3. Develop a practical and adaptable service model and evaluation framework that uses quantitative and qualitative data to guide program refinement, future expansion, and regional adaptation.

Service Delivery Model

The project will use combined service-focused, resource-focused, and partnership-focused strategies to connect the target population with HSLIC in a sustainable way.

1. Service-focused strategies
    - Provide regular fixed and mobile reference consultations at UNMH, offering literature searching support and research guidance tailored to clinical and scholarly needs.
2. Resource-focused strategies
    - Promote key HSLIC resources and services through concise print and electronic materials, targeted workshops, and themed promotion activities aligned with major clinical and health awareness events.
3. Partnership-focused strategies
    - Develop partnerships with Program Directors and identify Champions in clinical departments to build a core contact network that supports ongoing communication and collaboration.

Significance and Benefits

Local Impact

For many years, HSLIC librarians have supported clinical and educational activities at UNMH, particularly through research and information services. The COVID-19 pandemic and staffing changes have weakened this support and reduced consistent, embedded engagement with the target population. This renewal pilot addresses a persistent gap between strong clinical research needs and limited capacity to use HSLIC resources by re-establishing structured clinical librarian services in clinical and training environments. The project aims to rebuild and strengthen this service model and to turn previously under-served information needs into more consistent, meaningful engagement with HSLIC.

Project Benefits

These activities are designed to achieve the following outcomes:

1. Enhanced research capacity: Strengthen the target population's understanding and use of HSLIC research resources to support teaching, clinical practice, and evidence-based decision making.
2. Sustainable communication and collaboration: Build and maintain ongoing communication between HSLIC and UNMH departments, supporting regular information exchange and cross-departmental engagement.
3. Evidence-informed service development: Use quantitative and qualitative data to guide program refinement, future expansion, and potential adaptation of the service model across the SCAMeL region.
4. Strategic alignment: Advance HSLIC's strategic priorities in scholarly impact and service development, providing a foundation for the next phase of collaborative planning.

Regional Impact and Dissemination

Benefit to the SCAMeL Region

This project will develop a replicable clinical librarian service model in an academic health sciences library setting that other SCAMeL institutions can adapt within their own clinical and educational contexts. The project will systematically document:

1. Service delivery models and practical strategies for clinical outreach.
2. Partnership-focused approaches with clinical departments and program leadership.
3. Assessment methods and metrics for evaluating clinical librarian services
4. Challenges encountered and solutions implemented.

These elements will form a concise, practice-oriented reference that SCAMeL members can use to plan or refine clinical librarian services and to renew or adapt similar models as staffing, leadership, and local needs change**.**

Data Collection and Evaluation

The evaluation plan will combine process data, quantitative usage metrics, and qualitative feedback to inform local improvement and regional adaptation, and to support the development of a practical, research-informed service model and evaluation framework for other SCAMeL members.

1. Process data will document how the service is promoted and implemented by tracking promotional strategies, outreach materials, and communication channels with clinical departments. These data will be used to identify effective engagement approaches and refine the service model over time.
2. Quantitative data will include counts of consultations, numbers and durations of literature search requests, workshop frequency and attendance, post-workshop survey responses, and the number of outreach events and locations.

3. Qualitative data will come from brief observations and feedback gathered across service, resource, and partnership activities, focusing on the target population's needs and on how well the services and resources meet those needs or should be tailored.

Dissemination Plan

Results from this project will be shared with SCAMeL members and the wider health sciences library community to support regional learning and reuse of the service model.

Within SCAMeL

1. Present project outcomes, service model, and key lessons at a SCAMeL meeting or related regional forum.
2. Share a concise project summary and final report with SCAMeL members through established SCAMeL communication channels.

Professional and Institutional Channels

1. Present findings at HSLIC or UNM venues (e.g., internal talks or poster sessions) to inform local stakeholders and potential partners.
2. Share a brief report or poster with the broader medical library community (e.g., professional meetings or webinars).

Participating Institution University of New Mexico Health Sciences Center.

Primary institution Health Sciences Library & Informatics Center (HSLIC), University of New Mexico.

Collaborating clinical site University of New Mexico Hospital (UNMH).

Primary target population Residents, nurse residents, fellows, faculty, nurse practitioners, and clinical and research teams affiliated with UNMH departments and UNM Health Sciences Center.

Project lead Evelyn Wang, Clinical and Educational Librarian, HSLIC, responsible for project coordination, implementation, and reporting.

Timeline and Milestones

Task	Timeframe	Key benchmarks
1. Preparation	Apr–Jun 2026	Equipment, materials, sites, and schedule confirmed.
2. Workshops	Jun 2026 – Feb 2027	At least three workshops delivered.
3. Regular consultation services	Jun 2026 – Feb 2027	Ongoing fixed or mobile consultations.
4. Themed promotion activities	Jun 2026 – Feb 2027	Periodic themed promotions implemented. (e.g., clinical librarian services, evidence-based practice)
5. Program Director & Champion network	Jun 2026 – Feb 2027	Active contact list and engagement established.
6. Data analysis & reporting	Jan–Apr 2027	Evaluation and report completed and submitted.

SCAMeL Speedy Startup 2026 Project Budget

Project Name: HSLIC Clinical Librarian Service Launch Pilot at UNMH
Applicant: Evelyn Wang
Total Requested: $1,524.00

Supplies ($500.00)

No	Item	Quantity	Unit Price	Total
1	Foldable Utility Cart Portable	2	$100.00	$200.00
2	Poster Stand Portable Floor Metal Easel	3	$30.00	$90.00
3	Luggage Straps (4-pack)	1	$10.00	$10.00
4	Table Sign Holder Stand 8.5"×11" (3-pack)	1	$20.00	$20.00
5	Table Sign Holder Stand 11"×17" (2-pack)	2	$45.00	$90.00
6	White Tri-Fold Foam Poster Board, 36"×48"	6	$10.00	$60.00
7	Extension Charger Cord	2	$15.00	$30.00

Printing ($1,024.00)

No	Item	Quantity	Unit Price	Total
1	Poster 36"×48"	6	$48.00	$288.00
2	Poster 18"×24"	16	$12.00	$192.00
3	Flyer 8.5"×11"	600	$0.54	$324.00
4	Flyer 11"×17"	200	$1.10	$220.00